

James & Sybil Hermiston.

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Dear Ross,

Sybil and I wanted to let you know that at last we feel more comfortable and secure in having your Termite Baits installed in our home. In the past we were always concerned that we couldn't see behind the Gyprock and consequently were not sure if the enemy was there gnawing his way merrily through our most costly asset, without us even knowing.

We check your baits once a month and we know that if they did attack our home, the termites could only have been there since the date of our last inspection, and therefore, they could be more efficiently dealt with.

Once again thank you.

James and Sybil Hermiston.

James *Sybil*